



Communications Customer Council

Agenda

9 – 10:30 a.m., Thursday, April 5
VITA Norfolk Conference Room
110 S. 7th St., Richmond, VA 23219

1. Welcome and Introductions – *Marcella Williamson, VITA Director of Communications*
2. Current Perceptions of VITA's Communications with Agencies – *Council Members*
3. Purpose and Charter – *Marcella Williamson*
4. Review of Current Channels for Communications with Agencies – *Marcella Williamson*
 - a. Customer Account Managers
 - b. Agency Information Technology Resource (AITR)
 - c. Network News
 - d. Web site
 - e. Partnership Publications (Print and online)
 - f. Misc. (Information Security Officers, Finance Officers, etc.)
5. Review Council Membership – *Council Members*
6. Next Steps – *Council Members*
7. Meeting Schedule (When, where, length of meetings) – *Council Members*